

# EXHIBIT 24



**Branch Banking & Trust Co.**

Legal Department  
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Camo Hill, PA 17011

Writer's Direct Line: (717) 736-7882

November 14, 2019

Via electronic mail ([leslie@palmerlegalservices.com](mailto:leslie@palmerlegalservices.com))

Leslie Palmer, Esq.  
104 23<sup>rd</sup> Street South  
Suite 100  
Birmingham, AL 35233

Re: Kathryn Hendrix

Dear Attorney Palmer:

As promised, I am providing a formalized response to your letter dated October 8, 2019 directed to Stefani Petty regarding your above-referenced client. I now have had an opportunity to review this matter and your assertions of gender discrimination.

The review did not substantiate that any discrimination occurred. Based on the above, CRC is not interested in the severance proposal outlined in your letter.

Thank you for your time and attention to this matter.

Sincerely,

A handwritten signature in blue ink that reads "Angela L. Thomas".

Angela L. Thomas  
Associate General Counsel